

The Talk: Review and Move Forward with GDPR 25 June 2018 (1 month after implementation)

Anett Mádi-Nátor, VP, Cyber Services

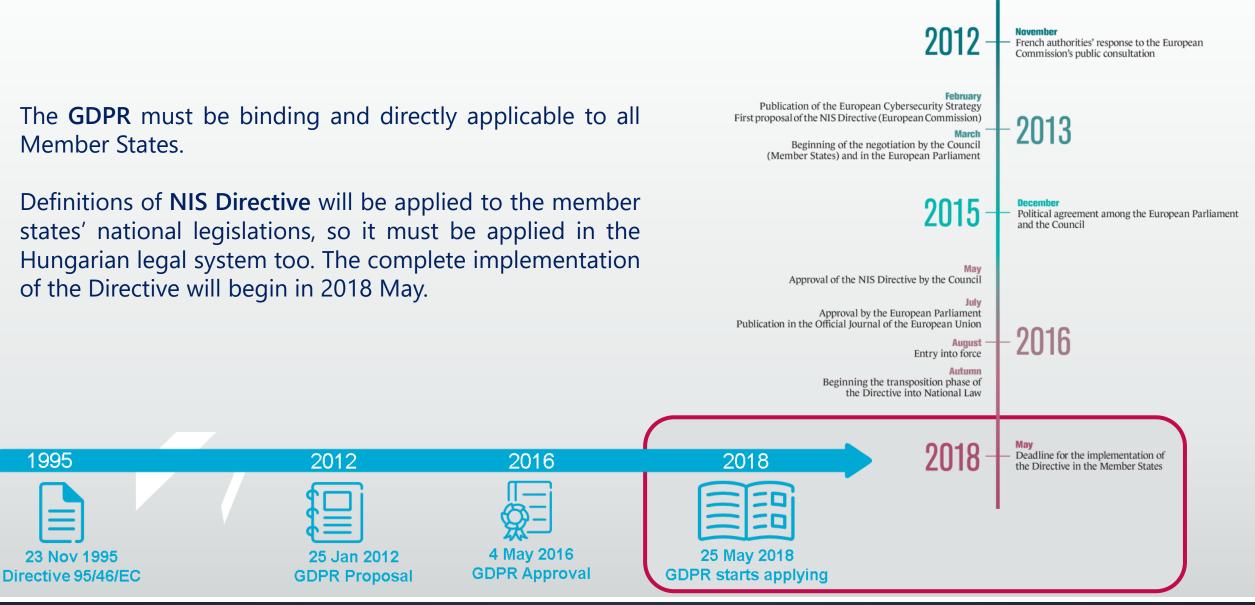


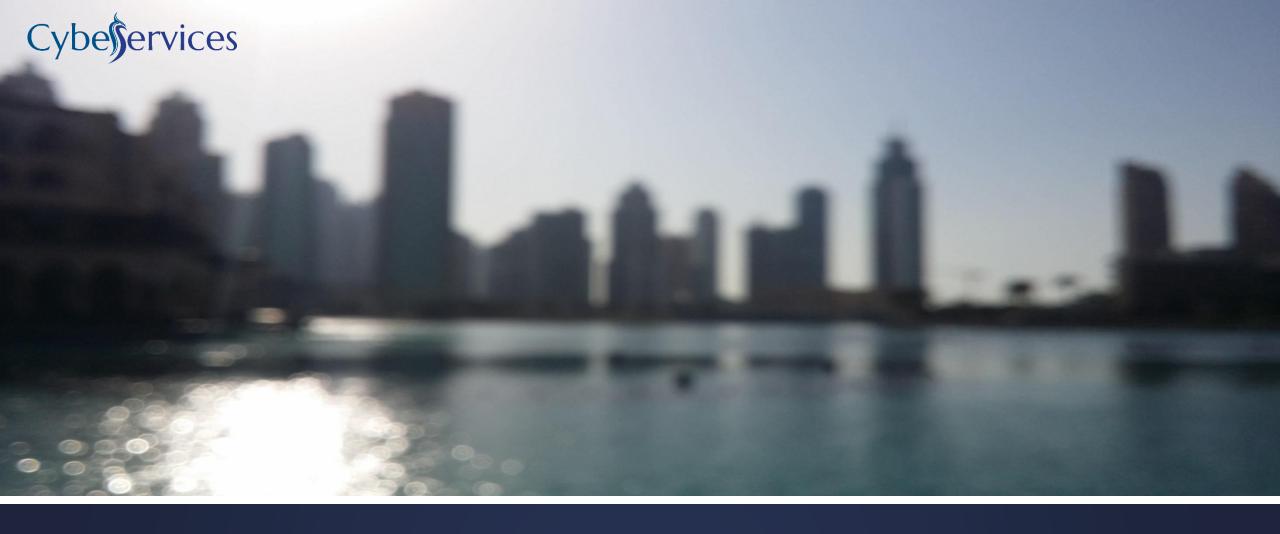
# The context - Actual Cyberspace Related Trends in EU

- Cybersecurity Strategy of the EU: An Open, Safe and Secure Cyberspace of 7 February 2013;
- Concerning measures for a high common level of security of network and information systems (NIS) across the Union of 6 July 2016 (EU 2016/1148);
- The protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (GDPR - EU 2016/679);
- Electronic identification and trust services for electronic transactions in the internal market (eIDAS – EU No 910/2014);
- A Digital Single Market Strategy for Europe of May 2015;
- Contractual Public Private Partnership on Cybersecurity.



### Timeline – NIS Directive and GDPR





The EU General Data Protection Regulation



# GDPR – General Data Protection Regulation





Data





If your business operates internationally it is important to identify which data protection supervisory authority you come under.

#### Data Protection Officers 🗸

Designate a Data Protection Officer to be accountable for data 11 protection compliance. Consider the position of this role within your business structure and governance measures.

### Data Protection Impact 🗸

Ensure you conduct an impact assessment within your business, it will ensure you can deliver the required changes in time for GDPR.

### Data breaches 🗸

Make certain you have the necessary measures in place to detect, report and investigate a personal data breach.

### Children 🗸

Consider implementing a system to verify individuals' ages and to gather parental or guardian consent for the data processing activity.

### Consent

Carry out an audit into how are you seeking, obtaining and recording consent? It is important you understand it in order to make any changes to this process.

Ensure that all decision makers and key people in your business are aware that the law is changing to the GDPR. It's important you make them aware of the impact this may have.

### Information

It is important to document any personal data you hold, including where it came from and who you share it with. Consider organising an information audit.

### Communicating privacy information

implement a plan for making any necessary changes to it in time for GDPR implementation.

> Evaluate your procedures to confirm they cover all the rights individuals have, including how you would delete personal data or provide data electronically and in a commonly used format.

Update your procedures and implement a plan for how you will handle requests within the new timescales and provide any additional information.

### Legal basis for processing personal data

Analyse the various types of data processing you carry out as a business and identify your legal basis for carrying it out and document it.

Protection Regulation (EU) 2016/679 is a regulation law on data protection and privacy for all individuals within the European Union. GDPR aims primarily to give control back to citizens and residents over their personal data and to simplify the regulatory environment international business by unifying the regulation within the EU.

General

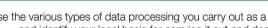
The

### Awareness

Review your current privacy notices and

### Individuals' rights 🗸

### Subject access requests





Are you prepared for the

General Data Protection

Regulation (GDPR)?

Here are 12 steps to help

you take action now

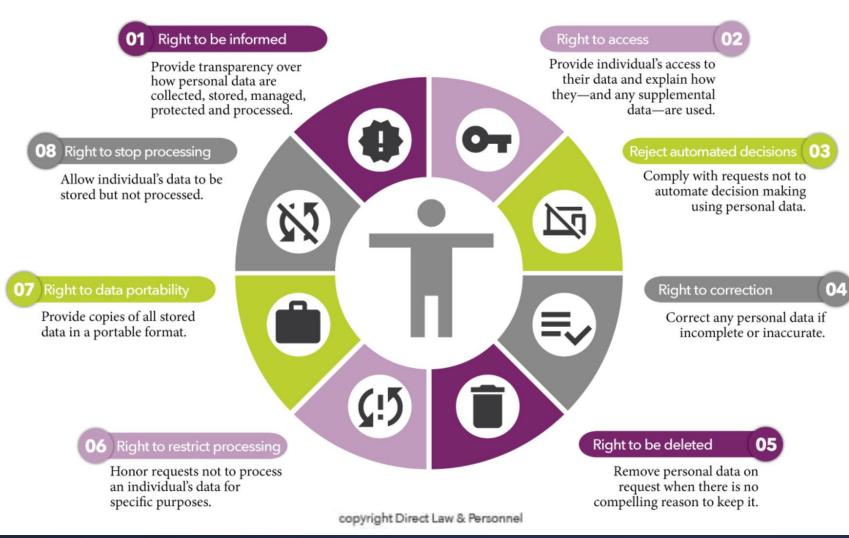
**Close Brothers** 

Technology Services





# 8 INDIVIDUAL RIGHTS



The GDPR provides the following rights for **individuals**:

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure
- The right to restrict processing
- The right to data portability
- The right to object
- Rights in relation to automated decision making and profiling.

This part of the guide explains these rights.



### **MUST BE** MUST NOT



Given by a statement or clear affirmative action





Freely given, specific, informed and unambiguous



Proven by the data controller





Be inferred from silence, pre-ticked boxes or inactivity



Make consent a condition for receiving a service unnecessarily

1212

Use confusing unclear language



Bundle with other terms and conditions

In addition to the existing requirement that consent is freely given, specific and informed, consent must be 'unambiguous' and given 'by a statement or clear affirmative action.'

The GDPR introduces a number of other changes:

**Unbundled** – consent should be set out separately from the acceptance of other terms and conditions requests.

Active opt-in – organisations must use unticked boxes or similar. Pre-ticked boxes or the requirements to opt out will generally be invalid.

**Granular** – separate consent should be sought for different types of processing. **Named** – each party relying on the consent needs to be clearly identified. The ICO's view is that 'even precisely defined categories of third party organisations' will not be sufficient.

**Documented** – organisations need to keep records showing what an individual was told, what they consented to and when and how consent was given.

Easy to withdraw – it must be as easy to withdraw consent as it is to give it. Individuals need to be told that they have the right to withdraw consent.

No imbalance – organisations cannot rely upon consent where there is an imbalance in the relationship so the individual doesn't have genuine choice.



# Step 10: Data Protection Impact Assessment

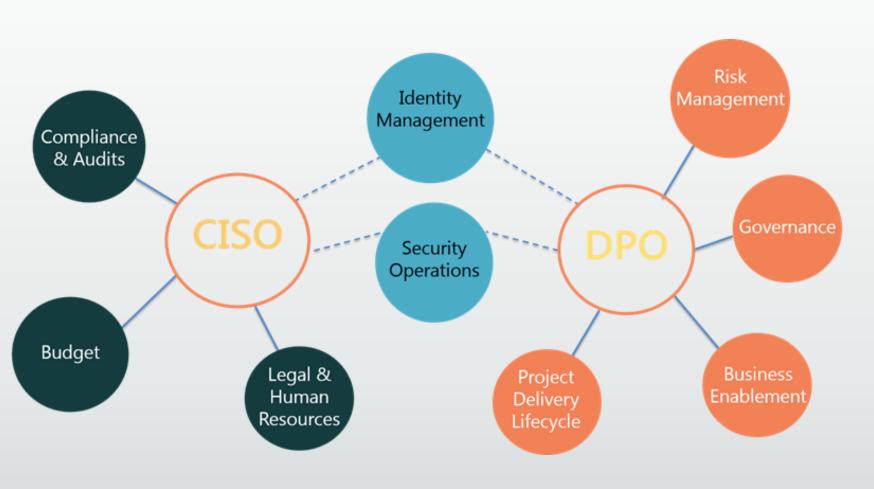
### GDPR AND DPIA (DATA PROTECTION IMPACT ASSESSMENT)



Data protection impact assessments (also known as privacy impact assessments or PIAs) are a tool which can help organisations identify the most effective way to comply with their data protection obligations and meet individuals' expectations of privacy. An effective DPIA will allow organisations to identify and fix problems at an early stage, reducing the associated costs and damage to reputation, which might otherwise occur.



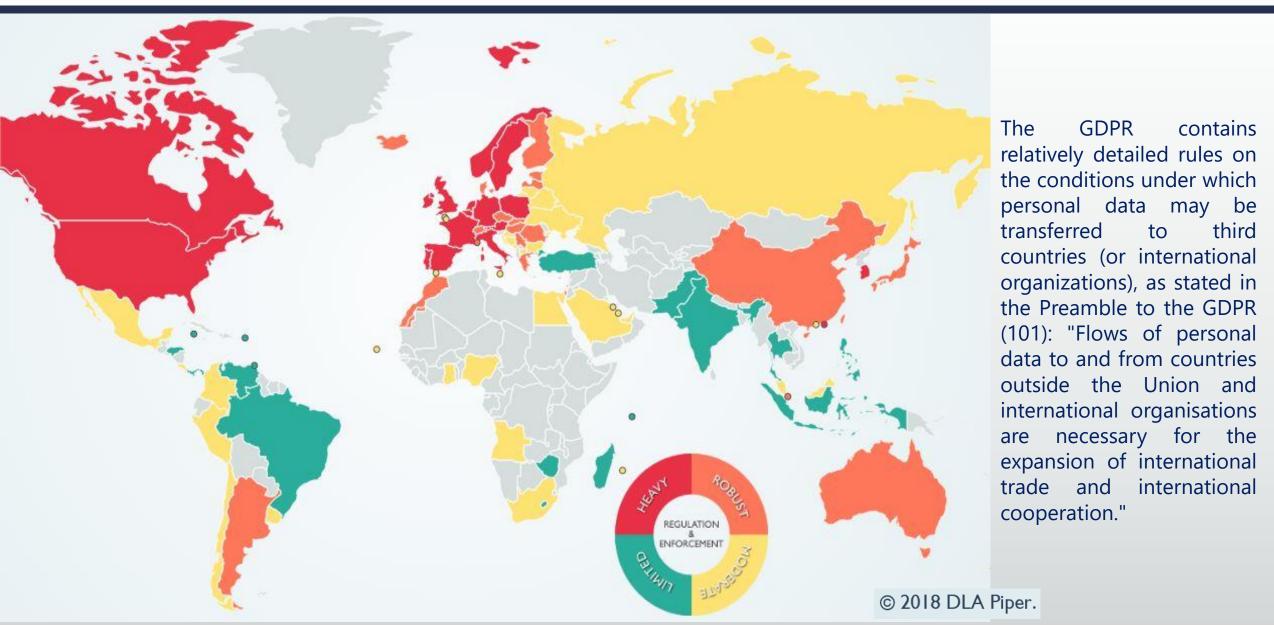
# Step 11: Data Protection Officer



A data protection officer (DPO) is an enterprise security leadership role required by the General Data Protection Regulation (GDPR). protection officers Data are responsible for overseeing data protection strategy and implementation to ensure compliance with **GDPR** requirements.



# Step 12: International







- Realisation of the metadata problem who controls metadata?
- How to share cyber security incident information involving private individuals' personally identifying data? (New regulatory environment starts to be discussed from September – renewal of NIS Directive, moving towards mandatory incident information sharing – cyber security invoident information may fall out of GDPR scope in the future.)
- There is no such thing as GDPR per sector, but there is NIST cybersercurity framework implementation difference among sectors – as different cyber security rules apply to a nuclear power plant and to a webshop selling flowers.
- Data stored in databases becomes problematic when the same data value becomes personally identifying data due to correlations – a taylor (non identifying) vs Mr. Taylor (personally identifying).



# Art. 3 GDPR Territorial Scope

- 1. This Regulation applies to the processing of personal data in the context of the activities of an establishment of a controller or a processor in the Union, regardless of whether the processing takes place in the Union or not.
- 2. This Regulation applies to the processing of personal data of data subjects who are in the Union by a controller or processor not established in the Union, where the processing activities are related to:
  - 1. the offering of goods or services, irrespective of whether a payment of the data subject is required, to such data subjects in the Union; or
  - 2. the monitoring of their behaviour as far as their behaviour takes place within the Union.
- 3. This Regulation applies to the processing of personal data by a controller not established in the Union, but in a place where Member State law applies by virtue of public international law.



# **GDPR Highlights**

### Territorial Scope

### Scenario 1:

Processing personal data as an establishment of a data controller or a data processor in the EU, regardless of whether the processing takes place in the EU or not.

### Scenario 2:

Any organisation which is not established in the EU but is processing personal data about data subjects who are in the EU













# GDPR regulation applies to:

Regardless data controllers or processors are within the European Union or not, if data subjects are within the European Union physical (continental/geographycal) borders and use EU information infrastructure to interact.



## Data Protection Solutions (– NIST Recommended)



To secure data from internal and external threats, article 32 of the GDPR, provides the following points to be considered in choosing a data protection solutions.

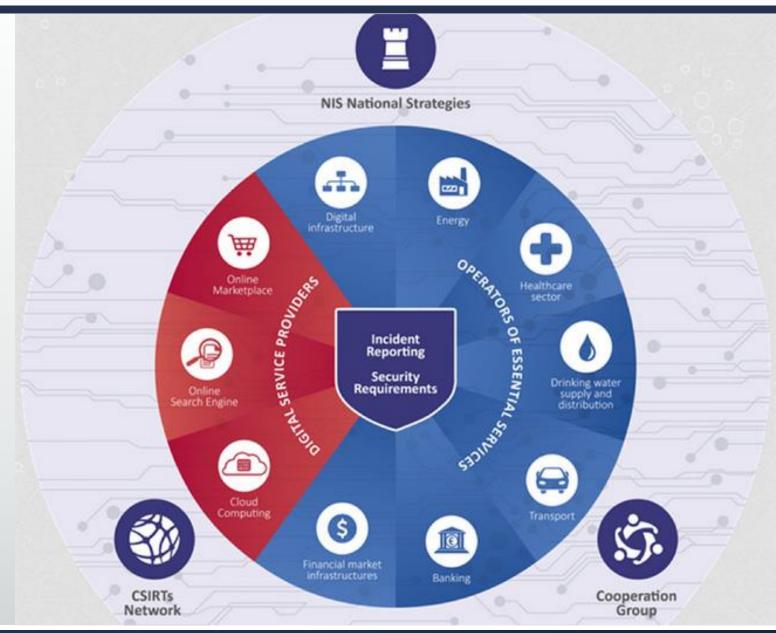


The EU Network and Information Security Directive – To Help Implement GDPR



The new EU NIS directive will set out cybersecurity obligations for operators of essential services and digital service providers. These operators will be required to take measures to manage cyber risks and report major security incidents. And, the e-commerce platforms, search engines and cloud services will be covered by the scope of the directive.

The modification process has begun according schedule to NIS. The national Computer Emergency Response Teams (CERT) and Computer Security Incident Response Teams (CSIRT) will be selected and will be converted according to the incident notification policy.





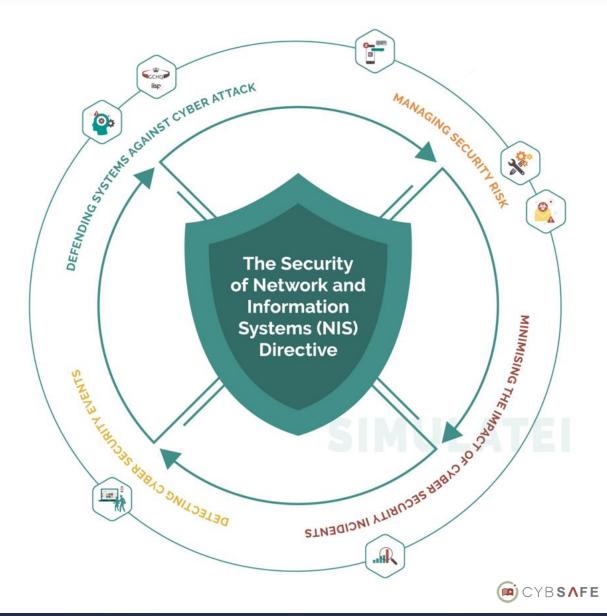


# Defending systems against cyber attack

Advanced proprietary and staff surveys are attitude used measure and report om what an employee knows, how they act and what they think when considering security. This allows cyber organisations to visualise, report an and reduce human risk, evaluate effectiveness, evidence behaviour change and progressively develop organization culture.

### **Detecting cyber security events**

Employees are encouraged to actively contribute to security by offering advice on organizational policies and processes, reporting suspicious activity, and to provide POV insights into the way they work.

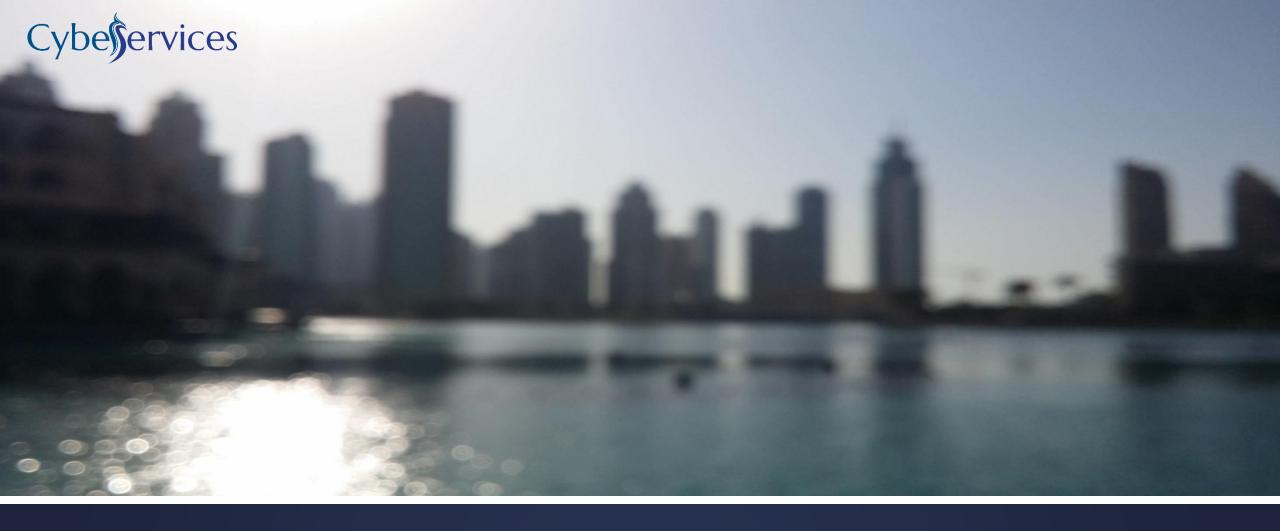


### Managing security risk

Need to be training and guidance on the threat landscape, adversarial thinking and allows organization to assess the security posture of their supply chain with its supply chain assurance tool. Human behaviour and its implication on risk is regularly tested through simulated attack including phishing, smishing and USB drops.

# Minimising the impact of cyber security incidents

Make use of behavioural science principles to provide essential guidance to employees so that they understand the importance of, and are able to support, business continuity and disaster recovery responses.



# The GDPR and NIST



# GDPR + NIST Personal Data and Data Classification

### **GDPR** Data classification

### NIST – Risk matrix



#### **ANY INFORMATION**

Objective (earns 10k per year); Subjective (opinion); and, Sensitive data (gay woman).



#### **RELATING TO**

An individual, about a particular person, impacts a specific person.



#### **IDENTIFIED OR IDENTIFIABLE**

Direct or indirectly e.g. You know me by name, direct, you know me as "a Lawyer doing these graphics", indirect.



#### **NATURAL PERSON**

applies ONLY to a living human being. National Law may give rules for deceased persons.



#### **ONLINE IDENTIFIER & LOCATION DATA**

Include data provided by the electronic devices we use: mobiles, cookies identifiers, IP address, others.



### TO ONE OR MORE FACTORS

Include data that when combined with unique identifiers and other info create a profile and identify a person.





	POTENTIAL IMPACT						
SECURITY OBJECTIVE	LOW	MODERATE	HIGH				
Confidentiality Preserving authorized restrictions on information access and disclosure, including means for protecting personal privacy and proprietary information.  [44 U.S.C., SEC. 3542]	The unauthorized disclosure of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized disclosure of information could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized disclosure of information could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.				
Integrity Guarding against improper information modification or destruction, and includes ensuring information non-repudiation and authenticity.  [44 U.S.C., SEC. 3542]	The unauthorized modification or destruction of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized modification or destruction of information could be expected to have a serious adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized modification or destruction of information could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.				
Availability Ensuring timely and reliable access to and use of information.  [44 U.S.C., SEC. 3542]	The disruption of access to or use of information or an information system could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.	The disruption of access to or use of information or an information system could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.	The disruption of access to or use of information or an information system could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.				



# Cyber Services Best Practice GDPR Compliance – 3rd Step NIST

- 1. **Legal compliance**: regulatory instruments (legislation, internal regulations, etc.) fully comply with GDPR requirements.
- 2. **Standard compliance:** the organization's operations/services/products has been standard solutions that fosters GDPR compliance.
- 3. **GDPR-NIST compliance:** the organization's services/products have been NIST 800-53 certification.
- 4. **Vulnerability investigation:** the organization's services and products are ripe for complex cyber security testing.





The **Cybersecurity Framework** consists of standards, guidelines, and best practices to manage cybersecurity-related risk. The Cybersecurity Framework is prioritized, flexible, and cost-effective approach helps to promote the protection and resilience of critical infrastructure and other sectors important to the economy and national security.



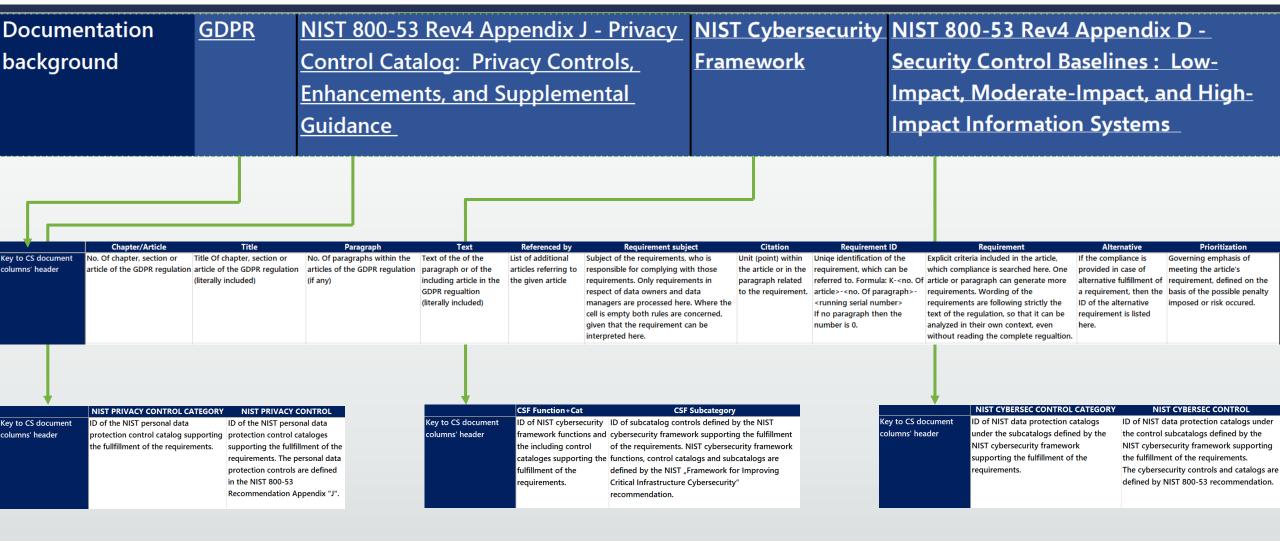
The NIST 800-53 appendix J provides a structured set of **data protection** controls for protecting privacy and serves as a roadmap for organizations to use in identifying and implementing **privacy controls** concerning the entire life cycle of personally identifiable information, whether in paper or electronic form. The controls focus on information privacy as a value distinct from, but highly interrelated with, information security.

Privacy controls are the administrative, technical, and physical safeguards employed within organizations to protect and ensure the proper handling of personally identifiable information.

The NIST 800-53 appendix D contains the security control baselines that represent the starting point in determining the security controls for low-impact, moderate-impact, and high-impact information systems.



# GDPR and NIST Mapping: Documentations and Keys



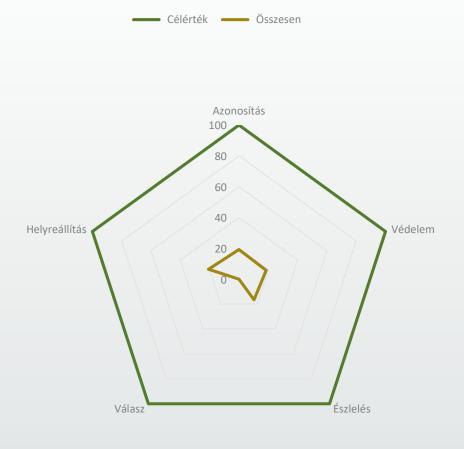


# GDPR and NIST Mapping: MS Office 365

	NIST CYBERSEC CONTROL CATEGOR	RY		NIST CYBERSEC CONTROL	Comment	Fines: 20M € or	Fines: 10M € or 2%	
camples from the yber Services ocument	All, PM, <mark>PS</mark>			*-1, PM-1, PS-7			х	
leader of Office 365 udit document acc. To ne NIST 800-53A (Rev. )		Control Family Name	Control Family Description	Control Id	Control Title	Office 365 Control Ids	Implementation Details	Testing Details
Example from the MS audit document	PS	Office 365 Personnel Security Control Family	Understand how Microsoft addresses personnel security for Office 365, including policies and procedures, personnel screening, termination, transfer, and sanctions, access agreements, and third-party personnel security.		The organization establishes personnel security requirements including security roles and responsibilities for third-party providers.		party providers meet or exceed the personnel security requirements mandated by Microsoft. Any third-party personnel with access to Office 365 must pass the same personnel screening	Examined the Microsoft Office 365 Multitenar System Security Plan Version 3.01, dated May 13, 2016 and determined that Microsoft establishes screening requirements for third-party providers to ensure that third-party providers meet or exceed the personnel security requirements mandated by Microsof Any third-party personnel with access to Office 365 must pass the same personnel screening process for the requirements established for the risk categorization of their role.
	NIST DRIVACY CO	ONTROL CATEGORY	NIST PRIVACY CONT	FROI	CSF Function+	Cat	CSE SI	ubcategory
+	AR, DM, IP, TR		AR-1, AR-3, DM-2, IP-2, IP-4, TR-1		ID		ID.GV-1, ID.GV-2, ID.G	
	Examples from the Articles Cyber Services document	Chapter/Article ticle 28 Dat	Title ata Processor (3)	Data manag carried out processor b	by the data nature of the processing, as	into account the assists the echnical and nsofar as this is of the espond to data subject's	Prioritization High	



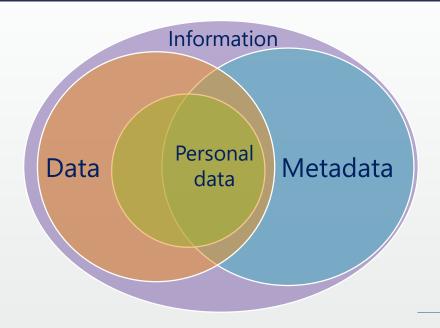
# A NIST GAP Analysis Result







### Data and Information: Definitions



**Information** is any entity or form that provides the answer to a question of some kind or resolves uncertainty.

Data is a set of values of qualitative or quantitative variables.

**Personal data** means any information relating to an identified or identifiable natural person an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

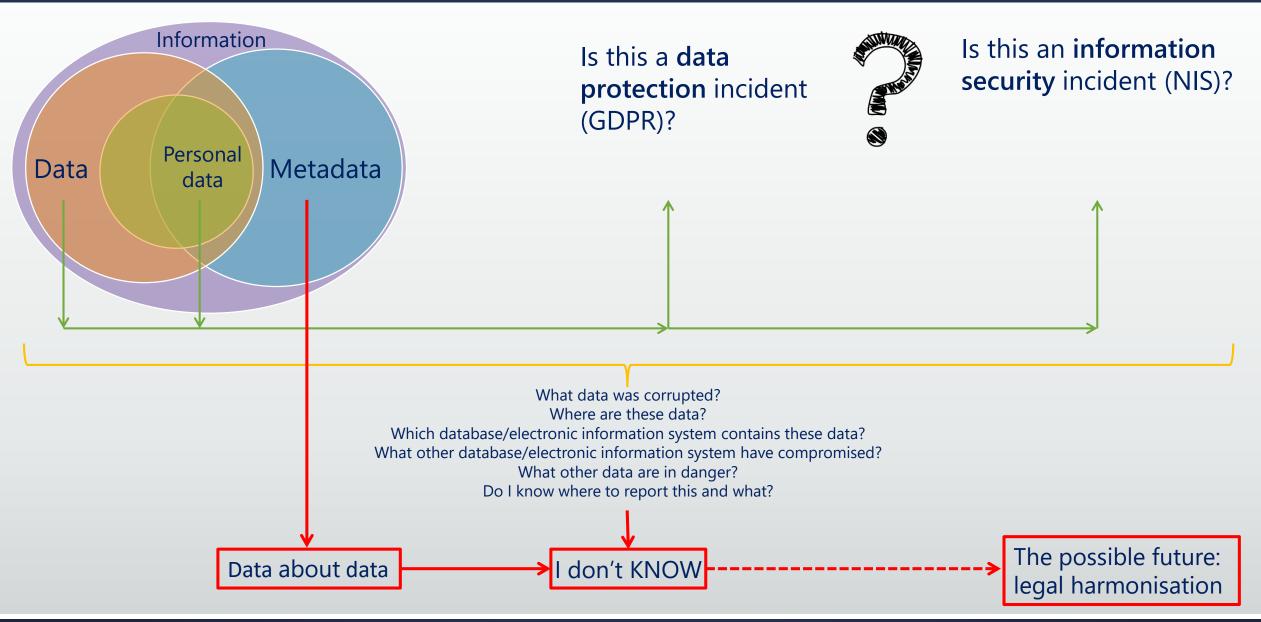
Metadata means "data about data". Metadata is defined as the data providing information about one or more aspects of the data; it is used to summarize basic information about data which can make tracking and working with specific data easier.

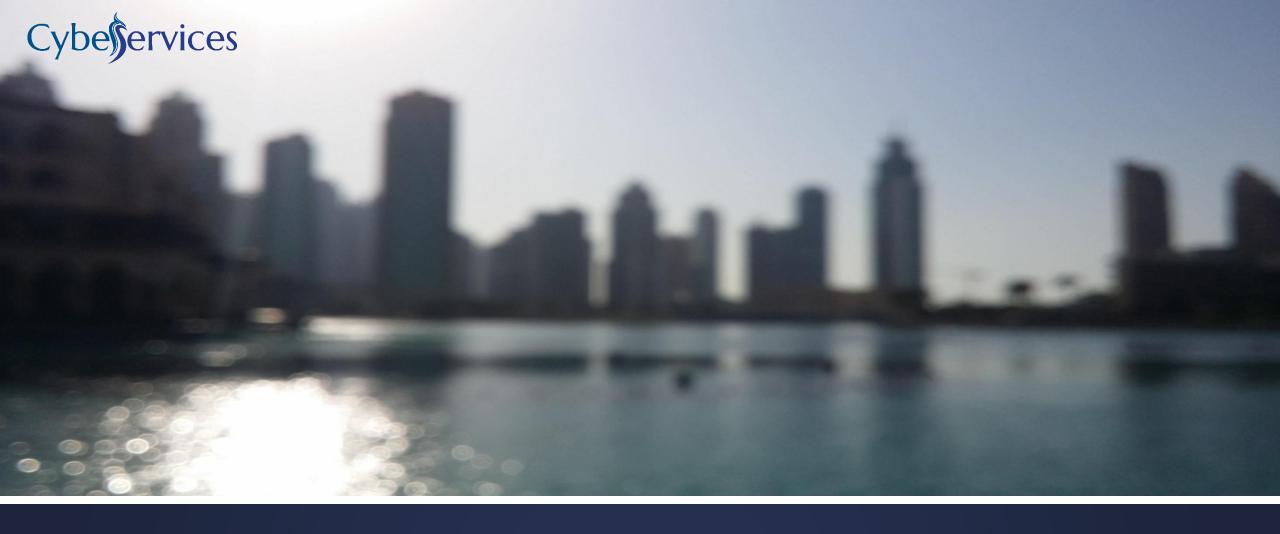
Some examples include:

- Means of creation of the data;
- Purpose of the data;
- Time and date of creation;
- Creator or author of the data;
- Location on a computer network where the data was created;
- Standards used;
- File size;
- Data quality;
- Source of the data;
- Process used to create the data etc.



# Future: Legislation Harmonisation





Thank you www.cyber.services